

Harmonizing LSRCA Programs and Services

Board of Directors

May 26, 2017



Lake Simcoe Region
conservation authority

Michael Walters, CAO



Goal Four

Build a stronger and more valued organization through business excellence.

Outcomes:

Excellent Client Service:

Efficient, Effective
and Client Oriented

Activities:

Harmonize service delivery with
neighbouring Conservation
Authorities,

Harmonization of Services

Purpose:

- Improve the consistency of program delivery for member municipalities shared by more than one Authority, and,
- Align programs and services into similar categories of core business to assist our municipal partners when evaluating budget requests.
- Better reflect the intent of the new Strategic Plan Goals, Outcomes and Activities and respond to increasing growth and complexity of issues within the Lake Simcoe watershed.

Other Ancillary Benefits:

Internally there are other benefits, specifically;

- Allows us to review and clearly define our programs and services in relation to business as usual,
- We can begin to establish program priorities based on the significance\value of the projected outcome (what stays\what goes\are we missing something),
- Allows us to identify\clarify roles and responsibilities for each of the programs and service areas, and
- Provides opportunities for enhanced integration.

Current Service Areas Model

Four Pillars: Focused Future

Science & Research

Respond and adapt to watershed pressures through advanced science and research

Protection & Restoration

Protect and restore the watershed to support healthy communities

Leadership & Support

Achieve organizational success through leadership, innovation and program support

Education & Engagement

Generate support, commitment and action for a healthy watershed

Protection & Restoration

What is in the Bucket?

- Flood Forecasting and Warning,
- Conservation Lands,
- Land Securement & Property Management,
- Environmental Planning and Regulations,
- Erosion Control Structures,
- Landowner Environmental Assistance Program,
- Watershed Stewardship and Forestry Program.



Proposed Service Areas and Programs

Watershed Studies and Strategies	<ul style="list-style-type: none">• Watershed Subwatershed Planning• Climate Change Adaptation• Basin Wide Management
Water Risk Management	<ul style="list-style-type: none">• Flood Management and Warning• Source Water Protection• Water Science and Monitoring• Water Management\Restoration
Ecological Management	<ul style="list-style-type: none">• Science and Monitoring• Restoration and Regeneration• Forest Management
Greenspace Services	<ul style="list-style-type: none">• Securement• Management• Recreation• Property Services
Education and Engagement	<ul style="list-style-type: none">• School Programming• Training and Development• Community programming
Planning and Development Services	<ul style="list-style-type: none">• Development Planning• Permitting and Enforcement• Environmental Compliance Approvals
Corporate Services	<ul style="list-style-type: none">• Governance• Financial Management• Information Management• Human Resource Management• Corporate Communications

Linkages to Other LSRCA Business Process and Products:

- Business Plan,
- Annual Workplans,
- Budget,
- Budget Book,
- Annual Reports.